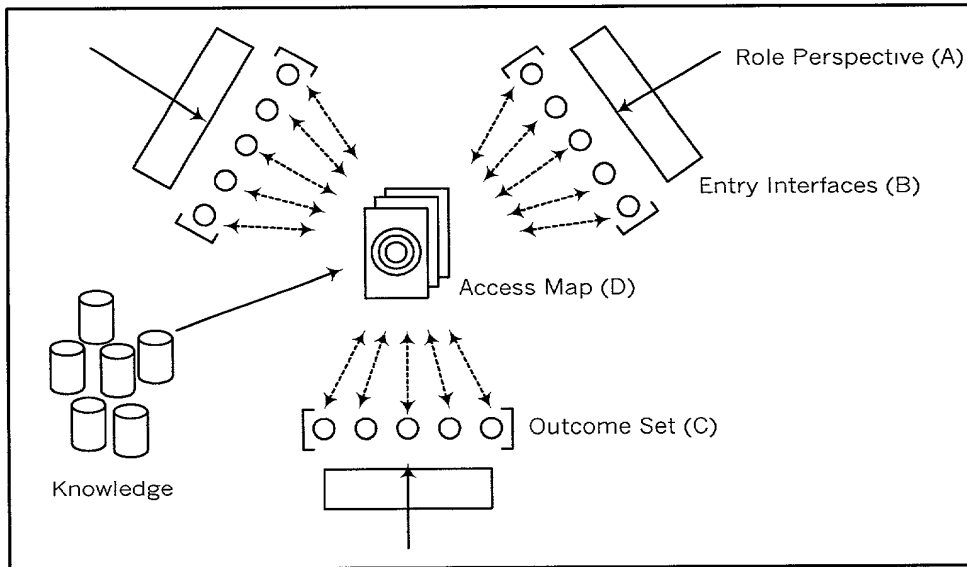


**FIG. 1A: COMPONENTS OF DISHA ARCHITECTURE**



**FIG. 1B: COMPONENTS OF THE ACCESS MAP**

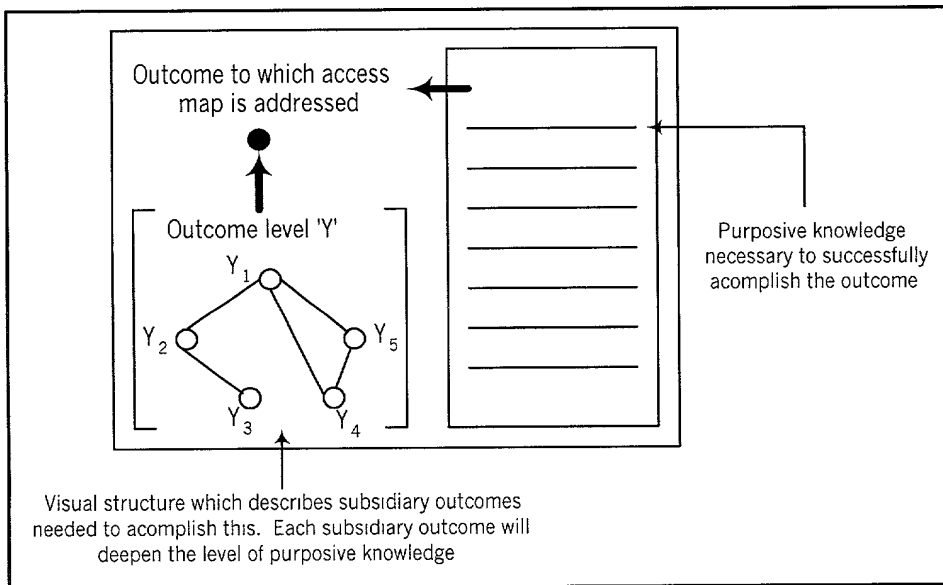
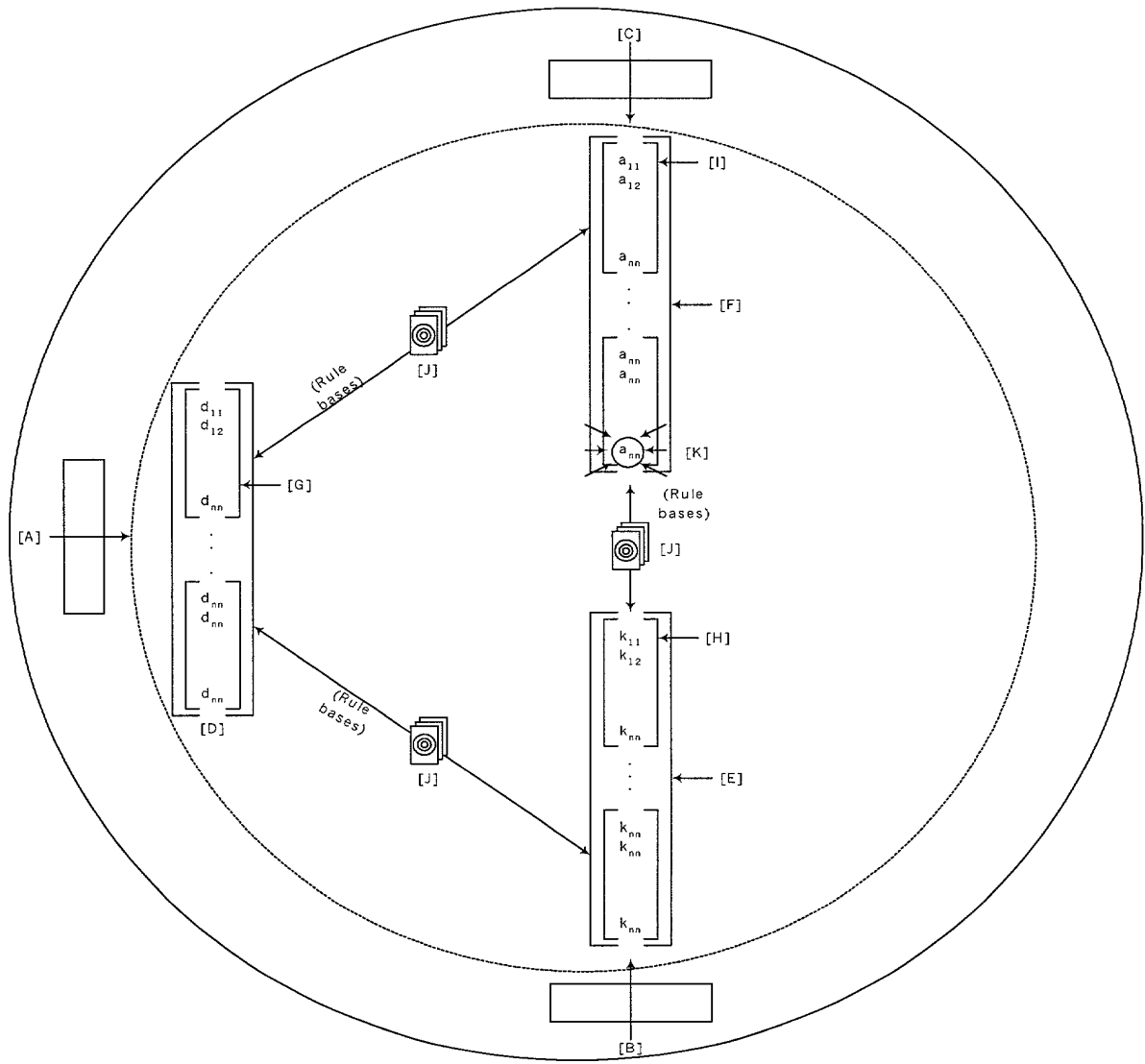
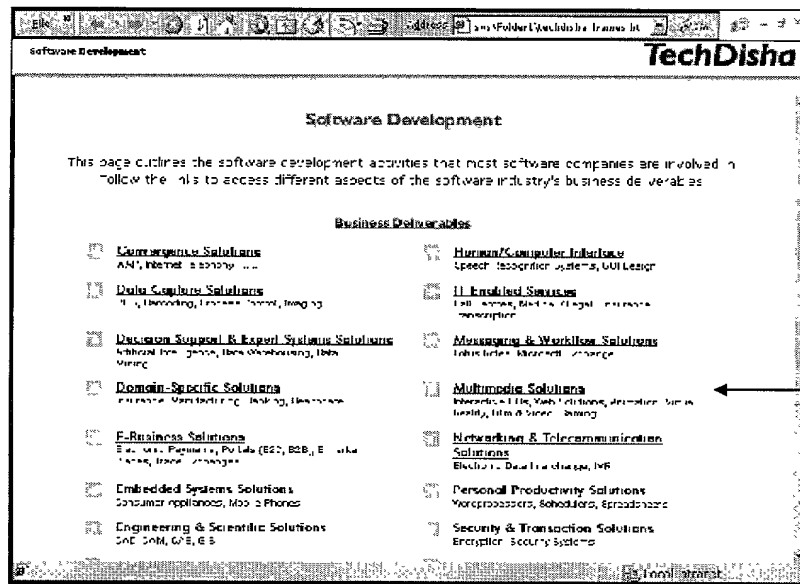


FIG. 2: GENERAL ARCHITECTURE FOR D-N-A PREFERRED EMBODIMENT OF DISHA



- [A] Role Perspective 1 (firm management)
- [B] Role Perspective 2 (process management)
- [C] Role Perspective 3 (task execution)
- [D] Deliverable sets (outcome level 1)
- [E] Know-how sets (outcome level 2)
- [F] Actionable sets (outcome level 3)
- [G] View set (outcome level 1)
- [H] View set (outcome level 2)
- [I] View set (outcome level 3)
- [J] Access Maps
- [K] Knowledge clustered around an outcome that enables the accomplishment of that outcome

Fig. 3: Entry interface for role perspective of firm management



Deliverable outcomes

FIG. 4: VIEW SETS FOR MULTIMEDIA SOLUTIONS

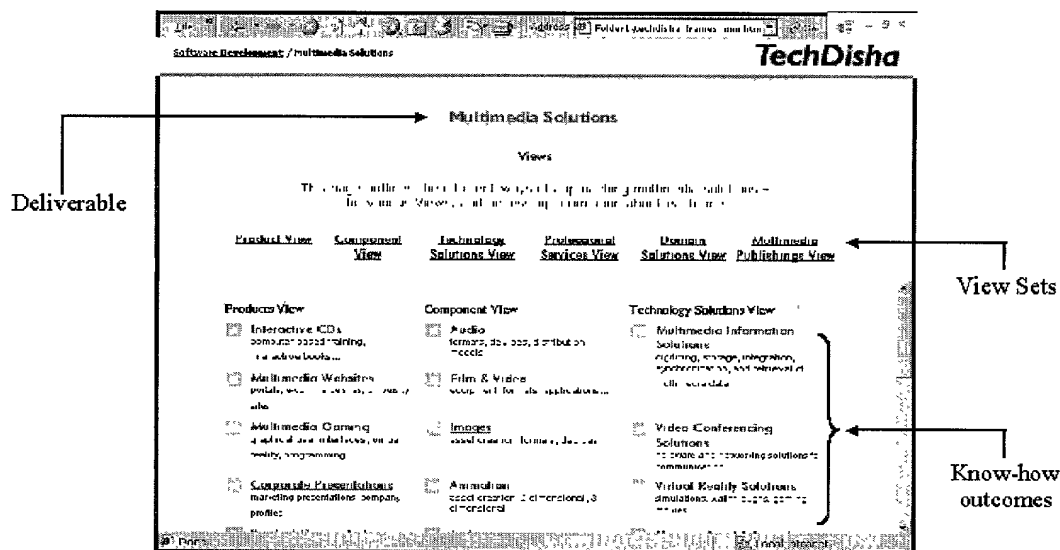


FIG. 5: ACCESS MAP FOR "MAKING AN INTERACTIVE CD"

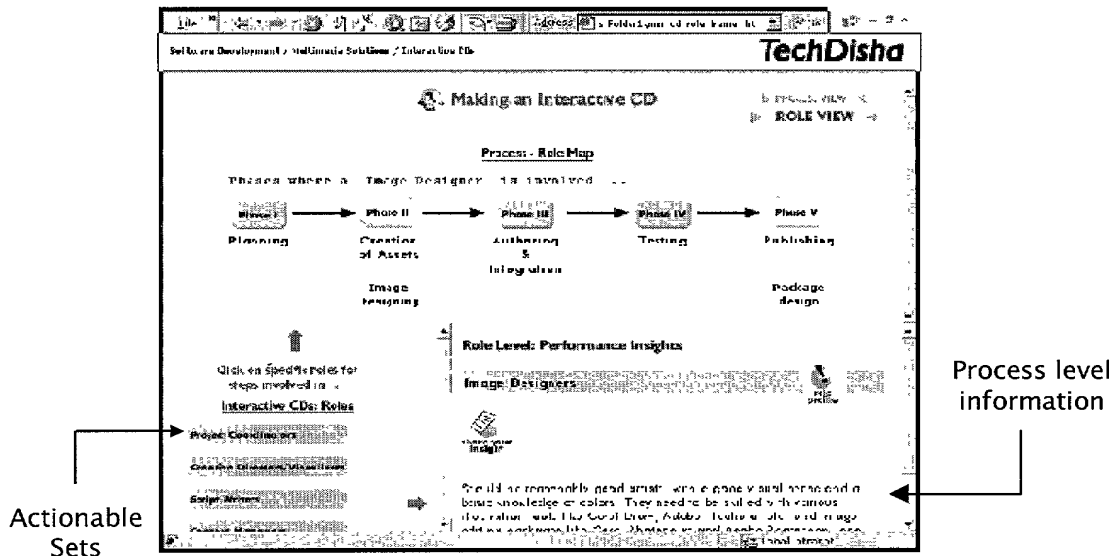


FIG. 6: ACCESS MAP FOR ACTIONABLES OF IMAGE DESIGNER

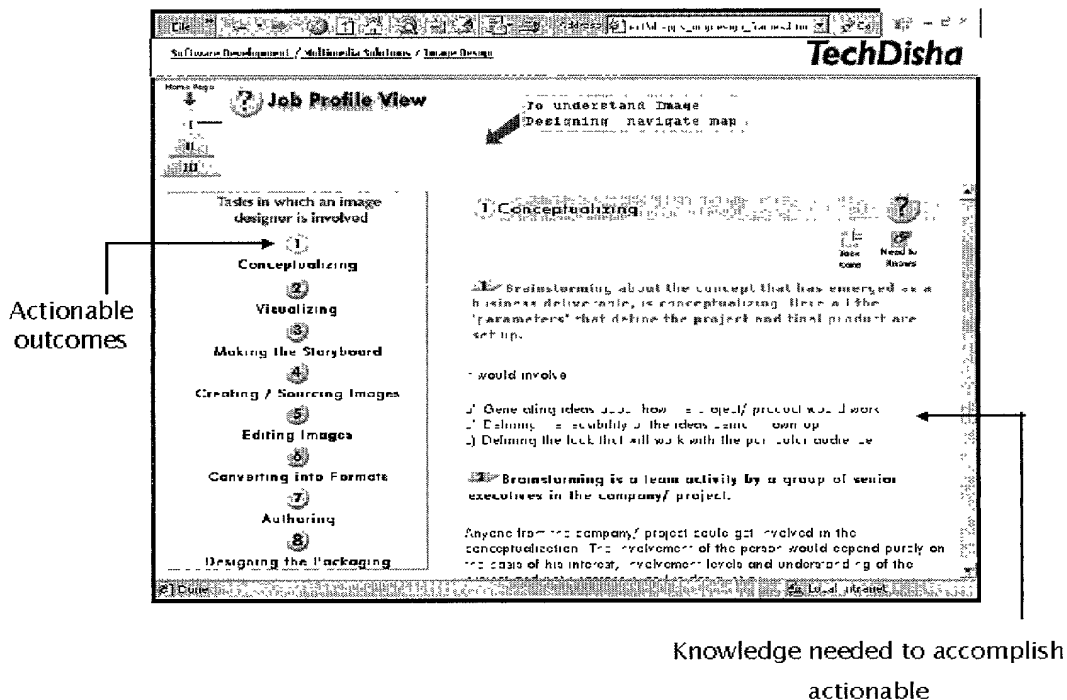


FIG. 7: ENTRY INTERFACE FOR ROLE PERSPECTIVE OF TASK EXECUTION

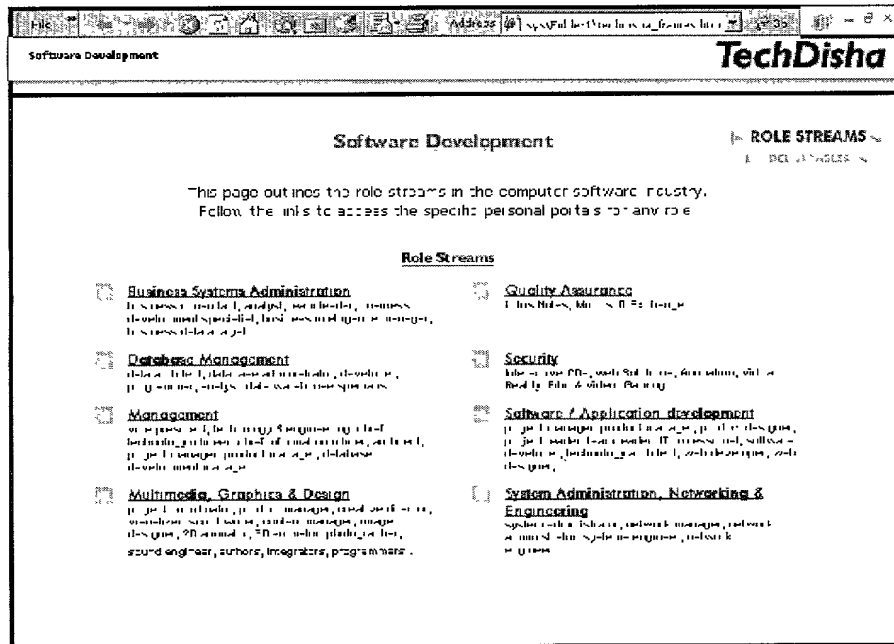
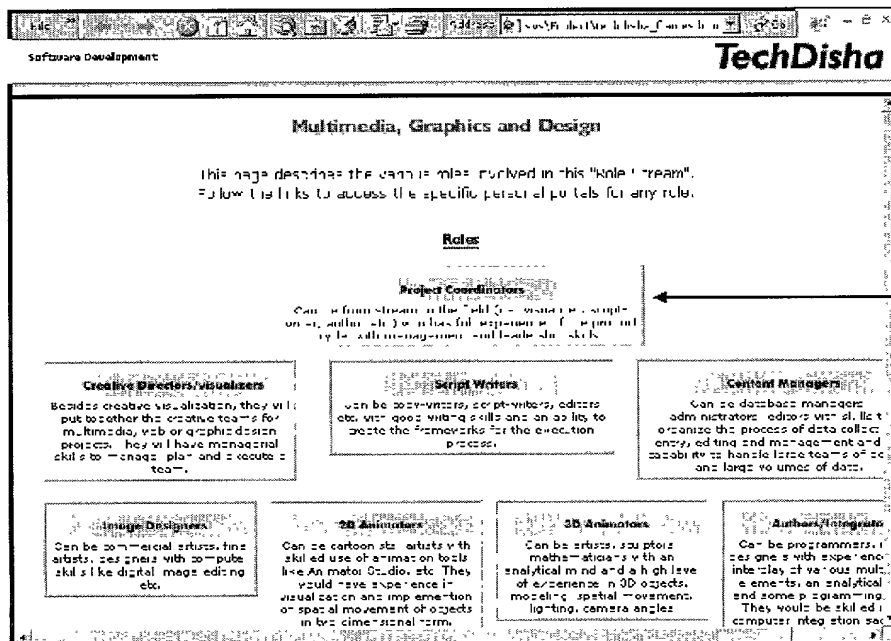


FIG. 8: VIEW SET - MULTIMEDIA, GRAPHICS AND DESIGN



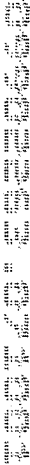
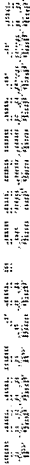
[illegible][illegible]

FIG. 10B: PROCESS RELEVANCE MAP FOR NAVIGATION FROM ACTIONABLE OUTCOMES TO KNOW-HOW SETS

